



No. 19/6, 2nd Floor, 10th Cross, Sampige Road, Malleshwaram, Bangalore – 560003  
 Phone +91- 080-46522888 | tally@systechsoftwares.com

**Tally.net Subscription / Tally Support / AMC Quotation**

Description	Silver (Single User)		Gold (Multi User)	
	Remote	Onsite	Remote	Onsite
Tally.Net Subscription	3600		10800	
Tally.ERP 9: Single Support Charges	900	1800	900	1800
Tally.ERP 9: Annual Service Contract Charges	6300	12600	9000	18000

- # Above charges are subject to change without prior intimation.
- # Tax additional: GST @ 18% will be charged.
- # Other Terms & Conditions applicable.

**Terms & Conditions**

**Single Support Terms:**

- The Charges mentioned are for Single Online/Onsite support Session (Max. 1 hour).
- Any new or repeat issue reported after completion of support session will be treated as a separate issue and will be charged as per the charges mentioned above.
- Charges payable during our visit. No credit.

**Remote Contract Terms:**

- All the training & support would be provided online only (Telephone / Email / Remotely)
- There is no limitation in terms of number of online training / support sessions under this contract.
- Get 30 % discount on Single Support – Onsite

**Onsite Contract Terms:**

- Under this service contract, all the services will be provided within the limits of Bangalore City only.
- Maximum 10 visits (of Max. 1 hour each) would be provided under this contract.
- There is no limitation in terms of number of online training / support sessions under this contract.

### **General Terms:**

- All the Support & Services are for and related to only the built-in features of Tally.ERP 9.
- The above cost is valid for one Tally Serial No. & one location only. In case of any change in Tally Serial no., or additional Tally Serial No., or different location, Systech Softwares Pvt Ltd., has the right to charge additional amount or terminate the contract without any refund.
- No refund can be claimed by customer under any circumstances.
- Services can be started only from the starting date of contract and contract starts from the date of 100% payment.
- 100% of the contract amount including all taxes is payable against the proposal. Tax invoice would be generated within 3 days from the date of 100% payment
- One Visit or Training is of maximum 1 hr.
- Gap of at least 3 working days to be maintaining between 2 training sessions.
- Under this contract, Systech Softwares Pvt Ltd., is liable to provide support within 48 hours of reporting the call except for following day being a Sunday or any Public Holiday.
- Support Hours: Monday to Friday between 9:30am to 6:00 pm. and on Saturday between 9.30 am to 1.30 pm
- The above cost does not include the cost of any customization / Integration / Tally Software Services (TSS) / Data Synchronization / Tally Shop Module / Payroll Implementation in Tally / Operating system, networking & computer hardware.

### **Our Statutory and Banking Details**

PAN: **AAFCS4012A**

GSTIN: **29AAFCS4012A1ZV**

#### **BANK DETAILS:**

<b>ANDHRA BANK</b>	<b>BANK OF INDIA</b>
Chamrajpet Branch Bangalore City (Karnataka) Account No. 009311100002184 Current Account IFSC Code ANDB0000093	Hanumanthnagar Branch Bangalore City (Karnataka) Account No. 849020100000322 Current Account IFSC Code BKID0008490

**OR** you can pay online using the link: <https://www.instamojo.com/@systech>