

FAQs - SahiGST

Q. Can we make entries of purchases and sales on daily basis instead of uploading the excel template all at once?

Yes, you will be able to save your outward supply (sales) on daily basis via SahiGST. You can also save it with GSTN and file together before due date (I have personally tested this for sales / GSTR-1). However, this daily saving on SahiGST/GSTN will also happen via excel templates. In the final software that we deliver, we shall have multiple options -

a) Start Afresh - this will "delete" the previously prepared return and the records uploaded in the new file is considered OR

b) Ignore Existing & Add New - this will not change any existing records but add any new record it finds while uploading the new file OR

(c) Overwrite - this will modify existing records in case there are any changes plus it'll add any new record it finds while uploading the new file.

You can select the second option i.e. Ignore Existing & Add New for your use-case.

Q. What is minimum internet speed required to run your software?

We recommend having an Internet connection of at least 1 MBPS for smooth processing. However, more than speed, the stability of internet connection is more important. In case speed is slow, uploads will take time but will happen. In the case of connection not being stable, your uploads may fail.

Q. When the software will be available?

We shall release our software in 1st week of July while the first return (GSTR-1) will only be filed between 1-10th August. That gives ample time for training & preparation for your team. We work tirelessly to keep our systems up to date with GSTN.

Q. How would our data get into SahiGST system from Tally?

SahiGST allows input in XLS format which can be easily exported from any accounting software or ERP. We publish our own templates in which the data has to be imported. Our formats are either identical or very close to GSTN's official format, so that most accounting softwares are compatible with SahiGST by default. Tally has announced that its export would be in GSTN format, so we should be compatible out of the box.

Q. Can we work offline ?

While most of the processing has to happen online, you can check whether your excel file is correctly prepared or not offline. The excel sheet will have built-in validations for the same. However, this may not get released on 1st July and you may have to wait a few more days for this.

Q. Any Built-in analytics? Reports?

We don't store client data beyond filing needs, so we would provide reports on whatever is possible with GSTN APIs. We would keep developing new features all year.

Q. Option to send mail to Vendor about mis-match?

- We are committed to provide this feature. This is scheduled to be developed within 3 months after GST launch. We may offer this as a free upgrade or at a nominal charge depending on your invoice volume.

Q. Option to download data in Excel?

- Audit Trail, ITC Set-off would be available as download in excel format. We are offering download of data in excel format for such cases within the software.

Q. Can GST Compliance rating of vendor be seen in SahiGST?

- Current GSTN APIs do not give the rating of vendor. This may come in future from GSTN as a feature and we will incorporate it too.

Q. Payment of GST dues (like we have in eTdsWizard)?

For payments, as per the process suggested by committee, every tax payer has to come to GST Portal for payment. There is no API based integration envisaged for payment now.

[Source](#)

Q. Load Testing: How much load can SahiGST system handle?

- In our very early beta testing, we were able to process 20,000 invoices upload in GSTR1 format at our end in under 1 minute. In our final system, the same should be much faster & robust. Before going live, we intend to do extensive load testing on our systems. We are using Microsoft's Azure platform to host our solution, thus not compromising on datacenter & server quality.

Q. Have you tested your system with bulk invoices (say 1000-2000 or even more) on GSTN?

Currently GSTN sandbox is not the recommend system to stress test for scalability. We want to make sure that functionally our application works properly with GSP & GSTN systems. We are in constant contact with multiple GSPs to be up to date with how GSTN would handle data. At the same time we are making sure our system is able to handle huge loads and so are our GSP partners.

Q. Clarity on GSP charges please? How would it be paid?

GSP charges are based on API calls. Quotes have ranged from Rs 1 to Rs 3 per API call. It is estimated by one GSP that an average SME would need 300 API calls per month for their filing. The same should cost Rs 50 to Rs 100. Giving an estimate of Rs 125 per GSTIN per month for upto 500 invoices (in total) is fair at the moment. We will have more clarity in coming days.

GSP charges would be collected by SahiGST and then passed on to GSP. The same would be mostly collected by a prepaid mechanism online. However the exact details for the same is in discussion with various GSPs.

Q. How will GSTR 3 work, will payments be done from bank through the SahiGST Software?

This will be a screen based action in SahiGST.

1. Generate GSTR3 . To post entries in Liability and Credit Register
2. Save Refund Details
3. Get following details
 - a. Current period liability
 - b. Running Cash Balance
 - c. Running Credit Balance
 - d. Provisional Component of Credit Balance
4. Utilize Cash
5. Utilize Credit
6. Submit GSTR3
7. File GSTR3

GSTR 3 is still a work in progress in terms of API releases form GSTN. We would have more clarity in coming days.

Q. Details on user access control? Please explain with scenarios how it would work?

There are two aspects to user access control.

a) Role (what can a user do)

Apart from an 'Administrator' mode which gives complete access to entire system, SahiGST has two levels of access that a user has. These are known as Maker & Checker. The 'Maker' access would allow users to prepare data for filing a return and validate it. However unless a 'Checker' approves the prepared data, the same cannot be filed with GSTN.

Role Scenario 1:

Mr Raju is CFO of Asthana Industries Ltd and Mr Ramesh & Mr Kalpit are his finance managers who are managing returns. Mr Raju can appoint Mr Ramesh as a 'Maker' thus allowing him to prepare the return format and upload it to SahiGST. Further Mr Raju can appoint Mr Kalpit as 'Checker' thus allowing him to approve the data prepared by Mr Ramesh for filing.

b) Access (which business / GSTIN can the user manage)

For each user added to SahiGST you can specify which business (company) or GSTIN (specific) branches will this user access.

Access Scenario 1a:

CA Ritesh Kothari & Associates is a firm with 10 employees managing returns for 100 clients. Mr Kothari wants each employee to only manage 10 clients. He can go ahead and grant them access to data for 10 clients each to achieve the same.

Scenario 1b:

CA Shradha Malik & Associates is a firm with 50 clients. She wants her clients to be involved in the filing process and approve their data before it is filed. She can achieve this by creating a separate login for each client (add them as user) and giving them access to only their business(es). In this case the users (clients) would only be able to see, access and manage only their own data.

Q. Are you a GSP?

We are an ASP and work with multiple GSPs. Currently we are registered with NSDL & Masters India. We are also working with another GSP Vayana. Being an ASP, we have the liberty to work with multiple GSPs and build a failover for you. In case a certain GSP goes down, we can help you route your filings via another GSP. We believe this is an important distinction between GSPs & ASPs. The idea of creating multiple GSPs was to have more redundancy in the whole system.